

Self-Assessment Checklist for Emergency Medical Teams

Minimum Standards for Type 1 - Mobile

GUIDING PRINCIPLES					
Principle A QUALITY CARE	EVIDENCE CRITERIA	SUPPORTING DOCUMENTS	MENTOR ASSISTANCE REQUESTED	COMMENTS	
Provides safe, timely, effective, efficient, equitable and patient centred care.	Declared compliance & ability to meet principle during deployment	Written statement on behalf Organisation Deployment activation pathway flowchart	Indicate √ required		
Principle B APPROPRIATE CARE Offer a "needs based" response according to the context and type of Sudden Onset Disaster (SOD) &/or Outbreak in the affected nation.	Declared compliance & ability to meet principle during deployment	Written statement on behalf Organisation			

Principle C EQUITABLE CARE I. Adopts a human rights based approach to their response.	Declared compliance & ability to meet principle during deployment	Written statement on behalf Organisation	
II. Ensures they are accessible to all sections of the population affected by the Sudden Onset Disaster &/or Outbreak particularly the vulnerable.			
Principle D			
ETHICAL CARE	Declared compliance & ability to meet	Written statement on behalf	
Treat patients in a medically ethical manner consistent with the World Medical Association Medical Ethics Manual.	principle during deployment	Organisation	
II. Respect with confidentiality that patients will have the right to be informed about their medical condition and communication on prognosis and alternative treatments in a language and culturally appropriate fashion.			
III. Ensure informed consent for medical procedures is obtained in such a manner unless obviously impossible.			

Principle E ACCOUNTABLE CARE	Declared compliance & ability to meet principle during deployment	Written statement on behalf Organisation	
All EMTs are accountable to: I. The patients & communities they assist;			
II. Host government & MoH;			
III. Own organization & donors			
Principle F INTEGRATED CARE EMTs commit to be: I. Integrated in a coordinated response under the national health emergency management authorities. II. Collaborative with the national health system, their fellow EMTs, the cluster and the international humanitarian response community.	Declared compliance & ability to meet principle during deployment	Written statement on behalf Organisation	

CORE STANDARDS					
Standard A. GLOBAL & NATIONAL COORDINATION	EVIDENCE DESCRIPTORS	SUPPORTING DOCUMENTS	MENTOR ASSISTANCE REQUESTED	COMMENTS	
 I. Register with the relevant national authority or lead international agency on arrival. II. Collaborate with inter-agency response coordination mechanisms at global, national and sub-national levels, as well as with other EMTs and health systems. 	Communications pre-deployment & upon arrival in country with; • Host Government (including HEOC/NDMA) • United Nations / World Health Organisation (VOSOCC, OSOCC & RDC) • WHO EMT Secretariat (EMTCC) • Global Health Cluster (where relevant)	VOSOCC account EMT Registration forms	Indicate √ required		
Standard B. GLOBAL CLASSIFICATION Report on arrival what type, capacity and services they can offer based on the international EMT classification system.	Team composition compliance with minimum standards to meet the identified declared Type service delivery needs (Refer Technical standards below)	Sample Team profile & composition list			

Standard C. REPORTING Report at regular intervals during response, and prior to departure, via Ministry of Health & WHO using the identified national or international reporting format.	Reporting templates compliant with international formats; • Host MOH • EMTCC • VOSOCC Need a method to report on their sector of activity, potentially covering multiple small villages, etc	 Sample Reporting forms; EMT Registration Clinical Activity summary (MDS) Exit report 	
Standard D & E. MEDICAL RECORDS Keep confidential medical records of interventions, clinical monitoring and possible complications. Provide patient with individual record of treatment performed & referral for follow up as planned / needed	System identified to maintain confidential, individual patient records with unique identifiers Clinical care documentation records, in accordance with accepted international standards Discharge & referral documentation (in appropriate language) with ability to provide duplicate copies to patient & MOH. Clinical documentation Informed consent (in appropriate language).	 Outpatient Individual Patient record Referral forms Triage register or logbook Consent forms 	

Standard F. REFERRAL CAPACITY Become part of the wider health referral system, or refer patients (dependant on type) to other EMTs, the national health system or, if approved, other countries.	Ability to identify & manage referrals to higher levels of care; Clinical referral documentation Methods of transfer / transport identified in country for referral cases	Sample Referral / transfer forms Clinical Guidelines / SOPs	
Standard G. QUALIFIED & CREDENTIALLED I. All staff must be registered to practice in their home country. II. All staff must have licence to practice for the work they are assigned to by the agency.	Established process to review & record individual health team members clinical credentials Provisions for process to ensure validity & currency of information Ability to provide proof of relevant national identification for every team member and credentials for every health team member	Copies Individual team members Health credentials ie. Authority to Practice Medical licensure in home country Copies Individual team members passports	

Standard H TRAINING & SKILL MIX I. All staff are specialists in their field. Clinical personnel are appropriately trained and experienced disaster healthcare management and providing care in austere environments II. Acknowledged need to train and provide experience to new staff; scope for junior and inexperienced staff working under direct supervision of experienced colleagues (in the later phase of a disaster response).	Effective standby personnel roster system (eg. excel or database;) Appropriate Standard Team composition & ratios with minimum skill criteria requirements by profession Defined training curriculum & continuum with identified learning objectives, outcomes and evaluation Training activities calendar and system to identify staff currency (Refer Technical standards EMT size & capability below)	Standby list all personnel & demonstrable roster system Individual team role descriptions Training curriculum & continuum overview List team members training records & currency		
Standard I INTERNATIONAL PHARMACEUTICAL STANDARDS EMTs will ensure that all pharmaceutical products and equipment they bring complies with international quality standards and drug donation guidelines.	Medication supplies are compliant with WHO Essential Medicines list or equivalent & support service delivery based upon Type; Internationally compliant customs lists all medications (including scheduled, controlled substances/ drugs) (Refer Technical standards below)	Customs compliant list all Medications; Including authority to import/export Controlled Substances		

Standard J SELF-SUFFICIENCY EMTs are self-sufficient and not put demand on logistic support from the affected country, unless agreed otherwise before deployment.	Demonstrated capability to meet minimum standards for team, outpatient care requirements and logistical support for14 days Demonstrated capability to resupply after mobile visit; suitable clinical consumables for 14 days (eg. Type 1M = 50 pts/day) to meet anticipated service delivery needs (Refer Technical standards below)	Customs compliant list all goods; Including authority to import/export Dangerous Goods Visual display/map of mobile clinic setup(to scale); Including all team & clinical areas List of all logistical supplies for 14 days self-sufficiency; Pallet /cubic metres weight estimate List of clinical consumables; equivalent 14 days self-sufficiency; Pallet /cubic metres weight estimate	
Standard K SANITATION & WASTE MANAGEMENT I. Minimal hygiene and sanitation standards, II. Minimal standards required for management of medical waste.	Demonstrated capability to meet minimum international Waste Management and Infection Prevention & Control standards for team and outpatient care facilities (Refer Technical standards Medical and General Waste, below)	Water, Sanitation & Hygiene management SOPs; • distribution map & quantity of toilets and hand washing stations • quality checks for the water Waste management SOPs; • Clinical • General	

Standard L. INDEMNITY & MALPRACTICE 1. The team and individuals within it are covered by adequate medical malpractice insurance. II. There are mechanisms in place to deal with patient complaints and allegations of malpractice.	Appropriate standing insurance coverage arrangements in place for team in event of deployment Relevant clinical governance & grievance SOPs	Copy of Indemnity & malpractice insurance for deployed health professionals Patient complaint & grievance SOPs			
Standard M TEAM HEALTH & WELFARE EMTs must have arrangements in place for the care of their team members' health and safety including repatriation and exit strategies if required.	Demonstrable process for preparation individual team members; Medical, physical & mental suitability prescreening Vaccinations & prophylactic medications Uniform & personal equipment Appropriate plans for of team members whilst deployed in the event; Safety, Security & Critical Incidents Emergency medical care & evacuation	Sample individual team member medical screening form Copies Individual team members current vaccination status Health insurance / emergency medical treatment & evacuation plans for deployed team Safety & Security SOPs			
TECHNICAL STANDARDS – TYPE 1 MOBILE					
INITIAL ASSESSMENT & TRIAGE Initial & Field	EVIDENCE DESCRIPTORS	SUPPORTING DOCUMENTS	MENTOR ASSISTANCE REQUESTED	COMMENTS	
	Recognised Triage systems for : -management of outpatients presenting	Clinical Guidelines / SOPs	Indicate √ required		

	for emergency care and - management of patients for a mass casualty incident	Stock List & quantity of clinical consumables		
RESUCITATION Basic first aid & life support	Basic life support capacity; Oropharyngeal airway management Haemorrhage control IV fluid management			
PATIENT STABILIZATION & REFERRAL Basic stabilisation & referral	Limited capacity for emergency advanced life support to stabilise for transfer to higher level of care; bag-valve-mask (non-invasive airway support), femoral splinting, pressure dressings, etc	Clinical Guidelines / SOPs Sample Referral transfer form / documentation		
WOUND CARE Initial wound care	Rapid assessment , decontamination & non-closure of wounds; Potable water for wound washout Simple dressings Tetanus prophylaxis Antibiotics	Clinical Guidelines / SOPs Stock List & quantity of clinical consumables		
FRACTURE MANAGEMENT Basic fracture management	Basic splinting & Plaster of Paris application	Clinical Guidelines / SOPs Stock List & quantity of clinical consumables		
ANAESTHESIA Outpatient Pain management	General Anaesthesia is <u>not</u> provided; Local anaesthesia & Analgesia only	Clinical Guidelines / SOPs Stock List & quantity of clinical consumables		

SURGERY Minor outpatient procedures	Invasive Surgical procedures are not provided; Minor procedures under adequate sterility, local anaesthesia & analgesia only (eg: wound washout, simple incision and drainage,etc)	Clinical Guidelines / SOPs Stock List & quantity of clinical consumables	
INTENSIVE CARE Not provided	Not applicable		Not applicable
COMMUNICABLE DISEASE CARE Basic outpatient care	WHO Standard Clinical diagnostic pathways; Disease Early Warning surveillance tools Ability to treat Suspected cases with drugs from the WHO Essential medicines list	Clinical Guidelines / SOPs Sample DEWS forms Infection Prevention & Control SOPs and equipment list (eg: Personal protective equipment/PPE) Pharmacy Stock list & quantity	
EMERGENCY OBSTETRIC CARE Basic emergency obstetric care (BEOC)	Capable safe uncomplicated delivery with midwifery level care; Ability to recognise, begin management and refer: multiple births, breech delivery, Infection, Haemorrhage & Eclampsia Equipment to manage: Normal vaginal delivery, Basic Neonatal resuscitation	Standard Team composition list with identified skilled staff Stock List & quantity of clinical consumables	

EMERGENCY PAEDIATRIC CARE Basic outpatient paediatric care for injuries & endemic diseases	Able to identify & refer severe cases requiring higher level care; (eg:pneumonia, diarrhoeal disease, malaria, measles & malnutrition,etc) Capable of managing conditions like but not limited to Respiratory Tract infection, diarrhoea, & possible malaria and MUAC screening	Standard Team composition list with identified skilled staff Stock List & quantity of clinical consumables Paediatric Pharmacy Stock list & quantity Clinical Guidelines / SOPs	
EMERGENCY CARE CHRONIC DISEASE Basic outpatient emergency care of chronic disease exacerbations	Capable of managing minor exacerbations requiring basic emergent outpatient care Able to identify & refer cases requiring higher level care or ongoing chronic care	Clinical Guidelines / SOPs Stock List & quantity of clinical consumables NCD Pharmacy Stock list & quantity	
MENTAL HEALTH Basic outpatient screening & referral services	Capable of basic psychological first aid care Able to identify & refer patients requiring higher level care or ongoing care for new or pre-existing mental health conditions	Clinical Guidelines / SOPs	
REHABILITATION Basic outpatient screening & referral services	Capable of basic rehabilitation care (get example for rehab guide) Able to identify & refer cases requiring	Clinical Guidelines / SOPs Stock List & quantity of clinical consumables	

	higher level care or ongoing rehabilitation care Equipment to manage; • Splinting • Compression bandaging • Crutches / walking sticks		
LABORATORY & BLOOD TRANSFUSION Basic rapid detection tests	Blood transfusion is <u>not</u> provided Capable of basic rapid detections tests; Blood Glucose Urine dipstick analysis Haemocue / Haemoglobin Malaria Other as indicated	Stock list & quantity: Rapid Detection tests Sample & specimen consumables Clinical guidelines / SOPs Sample Laboratory reporting forms / documentation Cold chain & storage SOPs; including quality checks	
PHARMACY & DRUG SUPPLY Outpatient drug supply to treat 50 pts/day	Stock within expiry date & licenced for use in country of origin Cold chain compliance / equipment; Includes contingencies & quality checks Medications are clearly labelled (in local language where possible) & are individually dispensed with authorised prescription A register of all scheduled / controlled	Pharmacy Stock list & quantity Cold chain maintenance SOPs; including quality checks • Sample Medication dispensing labels • Medication administration / dispensary register	

	substances & dispensing is maintained. Medication list should include; Oral & parental analgesia Antibiotics Tetanus toxoid or Tetanus & Diphtheria Tetanus Immunoglobulin (or ability access) Other as indicated to treat anticipated cases Medications should be taken from WHO Essential Medication list	 Medication controlled substances register Vaccinations register
RADIOLOGY Not provided	Not provided. Able to identify & refer cases to higher level care requiring diagnostic imaging	Not applicable
STERILIZATION Basic steam autoclave or disposable equipment	Capable of gross decontamination, cleansing & steam sterilisation at logistics base of operations; or Sufficient supplies of disposable equipment for 14 days	Infection, Prevention & Control SOP List of Sterilisation equipment & SOPs Stock list & quantity of disposable equipment
LOGISTICS Self-sufficient Team & Outpatient facility 14 days	Capable meeting minimum SPHERE, and WHO drinking water, sanitation & hygiene standards for outpatient & team requirements for 14 days	Sample Camp Shelter footprint; Includes provisions for team living & mobile clinical facilities

Vis	sual map footprint plan outlining			
pro	ovisions for following;	Estimated water usage/day		
		calculation;		
Wa	ater	SOPs for maintenance/access		
Pot	table drinking water & hand washing			
Mil	in 5L per outpatient/day and 60L team	Estimated power/ fuel usage		
me	ember/day	calculation;		
	•	SOPs for generation,		
Pov	wer & lighting	maintenance & access		
	fficient to light/power clinical patient			
	eas, toilets and staff living area	Food Stock list & quantity		
		and the second s		
Foo	od	Identified temporary staff		
	fficient for entire team and anticipated	accommodation / shelter &		
	tient needs for 14 days	quantity		
		quarterly		
She	elter	General & Medical waste		
Seg	parate staff accommodation area	management SOPs;		
		Including disposal plans &		
Me	edical & General waste disposal	equipment		
	ecific technical compliance with safe			
	ndling/disposal as per international	Sanitation plan & SOPs;		
	idelines;	Includes estimated number &		
I =	odily Fluids & waste	type		
	arps & Medications	1,60		
	emicals	ICT Stock list, type & quantity		
		in the second of		
Sar	nitation	Identified transport plans &		
	ilets and hygiene areas for team in the	SOPs		
	se of operations (culturally and gender			
	propriate)			
	ilet solution for team while working in			
	obile clinic			
	Jone Cittle			

	Communications Mobile & Satellite phones Radios Data transfer; email or fax Transport Plans for team & equipment movement to provide daily mobile clinics Plans for patient referral & transfer if required			
EMT SIZE & CAPABILITY Staff skilled in Emergency & Trauma care, Maternal & Child Health, and knowledge of endemic disease management for minimum 50 consultations per day	Doctors trained Emergency & Primary care (min 3) Nursing & Paramedic staffing Ratio 1:3 (Doctor: Nurse) Logistic staff s to support team self-sufficiency requirements and mobile outpatient operations	Standard Team profile & composition list Sample Clinical Staffing Clinical Service delivery Guidelines / SOPs; • Emergency & Trauma Care • Maternal & Child Health • Primary & Endemic health		
EMT CAPACITY Rapidly deployable temporary shelter outpatient clinic	Environmentally suitable for at least 50 consultations per day with appropriate lightweight furniture • Triage/waiting area • Consultation area No requirement overnight / inpatient services	Identified structure and equipment list Map of; Clinic design Patient flow		

OUTPATIENT EMERGENCY CARE - MOBILE CLINIC

WHO EMT QUALITY ASSURANCE PROGRAM SELF-ASSESSMENT MINIMUM STANDARDS